

**Bolsover District Council**

**Customer Service & Transformation Scrutiny Committee**

**17<sup>th</sup> June 2019**

**Review of Disability Adaptations to Council Properties – Post-Scrutiny  
Monitoring (Final Report)**

**Report of the Chair of Customer Service & Transformation Scrutiny Committee**

This report is public

**Purpose of the Report**

- To present the Final Post-Scrutiny Monitoring Report on the Review of Disability Adaptations to Council Properties to Customer Service & Transformation Scrutiny Committee.

**1 Report Details**

- 1.1 During 2017/18, the Customer Service & Transformation Scrutiny scrutinised Council performance in making disability adaptations to Council properties. Their purpose was to explore whether the Authority continues to receive value for money in procuring disability adaptations and ensure it is able to carry out as many adaptations as possible each year within the allocated budget. The perception of a waiting list for adaptations was a concern to Members.
- 1.2 The aim of the review was to assess whether the process of providing disabled adaptations to Council properties works efficiently to provide what disabled residents need and delivers value for money.
- 1.3 The Committee concluded that the reasonable course of action is to continue to monitor the Council's performance on carrying out 300 disability adaptations to Council houses each year.
- 1.4 This report acknowledges progress across the 12 month post-scrutiny monitoring period, by the service delivering the Corporate Plan Target.

**2 Conclusions and Reasons for Recommendation**

- 2.1 Committee is required to monitor implementation of their recommendations in accordance with Part 3.6(2) of the Constitution.

### **3 Consultation and Equality Impact**

- 3.1 All Scrutiny Committees are committed to equality and diversity in undertaking their statutory responsibilities and ensure equalities are considered as part of all Reviews. The selection criteria when submitting a topic, specifically asks members to identify where the topic suggested affects particular population groups or geographies.
- 3.2 The Council has a statutory duty under s.149 Equality Act 2010 to have due regard to the need to advance equality of opportunity and to eliminate discrimination. The efficient provision of disability adaptations supports this duty and delivers positive outcomes for disabled people of all ages and for carers.

### **4 Alternative Options and Reasons for Rejection**

- 4.1 There are no alternative options. Members are required to note the service's response to progress against the review recommendations, and challenge where required.
- 4.2 Committee is required to monitor implementation of their recommendations in accordance with Part 3.6(2) of the Constitution and as such the report cannot be rejected.

### **5 Implications**

#### **5.1 Finance and Risk Implications**

- 5.1.1 None from this report.

#### **5.2 Legal Implications including Data Protection**

- 5.2.1 In carrying out scrutiny reviews the Council is exercising its scrutiny powers as laid out in s.21 of the Local Government Act 2000 and subsequent legislation which added to/amended these powers e.g. the Local Government and Public Involvement in Health Act 2007.

#### **5.3 Human Resources Implications**

- 5.3.1 None directly from this report.

### **6 Recommendations**

- 6.1 That Members note the progress against the review recommendation.
- 6.2 That Members acknowledge any exceptions to delivery and clarify the additional action required by the service.
- 6.3 That Members make its findings public, in accordance with Part 4.5.17(3) of the Constitution.

## 7 Decision Information

<p><b>Is the decision a Key Decision?</b>  A Key Decision is an executive decision which has a significant impact on two or more District wards or which results in income or expenditure to the Council above the following thresholds:  <i>BDC: Revenue - £75,000</i> <input type="checkbox"/>  <i>Capital - £150,000</i> <input type="checkbox"/>  <i>NEDDC: Revenue - £100,000</i> <input type="checkbox"/>  <i>Capital - £250,000</i> <input type="checkbox"/>  <input checked="" type="checkbox"/> <i>Please indicate which threshold applies</i></p>	No
<p><b>Is the decision subject to Call-In?</b>  (Only Key Decisions are subject to Call-In)</p>	No
<p><b>Has the relevant Portfolio Holder been informed</b></p>	Yes
<p><b>District Wards Affected</b></p>	All where there is provision of council housing
<p><b>Links to Corporate Plan priorities or Policy Framework</b></p>	<p>Aim: Providing Our Customers with Excellent Service</p> <p>Priority: Supporting vulnerable and disadvantaged people</p>

## 8 Document Information

Appendix No	Title
1 and 2	Review of Disability Adaptations to Council Properties – Action Plan
3	Extract from PERFORM of Target C10
<p><b>Background Papers</b> (These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Cabinet (NEDDC) or Executive (BDC) you must provide copies of the background papers)</p>	
<p>All documents related to the Review of Disability Adaptations to Council Properties.</p> <p>Please contact Scrutiny &amp; Elections Officer where further information is required.</p>	
<b>Report Author</b>	<b>Contact Number</b>
Joanne Wilson, Scrutiny & Elections Officer	2385